RingCentral

All about RingCentral Phone

Now we're talking.

The ringtone is the heartbeat of global communications and voice is the interface for human connection. Voice underpins the critical communication tools we rely on, from calling to video conferencing, and no one has the combination of cloud PBX capabilities, advanced analytics, and open platform to fuel the new age of voice like RingCentral.

RingCentral offers the #1 business phone system. Customers enjoy a phone with integrated messaging, video, SMS, fax, AI, analytics, mobile-first capabilities, embedded apps, and APIs to optimize efficiencies with uncompromising security.

Let's take a look at some RingCentral Phone features.

Isaac Irving

Business phone number

Make a business phone number and extension available to each user, so personal numbers remain private. Communicate freely anywhere in the US and Canada, whether internally or externally.

Emergency services and nomadic E911*

Make emergency calls from most RingCentral endpoints. We transmit the address you provided us to the emergency response center. Please see our Emergency Services Policy for more information on how our emergency calling services work.

Enhanced business SMS and MMS

Send 1:1 or group text messages from your business phone number.

Port existing numbers or choose new ones

Select new local, toll-free, and vanity numbers or port existing numbers into the RingCentral system.

*Refer to the RingCentral Emergency Services Policy for more details.

Voicemail transcriptions and email notifications

Listen to voicemails from any device, or when busy, simply stay informed with transcriptions or voicemail messages delivered straight to your email.

Caller ID and name

Easily manage your incoming and outgoing caller IDs and choose to display your business name when making calls.

Presence

Integrate your company directory, making it easy to search for coworkers, view their availability, and call them.

Internet fax

Send and receive faxes using your desktop, mobile, or tablet. Attach files from your local or cloud storage solutions, and even add a cover page if needed.

Call history and log reports

View a complete record of your inbound and outbound calls, voicemails, and faxes, synced across all devices in real time.

Call monitoring

Whisper, monitor, barge, or takeover customer calls to train team members and ensure superior customer satisfaction.

Call screening and blocking

Take calls from particular callers, block specific numbers, and send others directly to voicemail.

Heads-up display (HUD) and call delegation

View real-time presence of user extensions so delegates such as admin assistants can efficiently manage multiple calls.

Paging and intercom

Make short announcements or have quick conversations with built-in intercom and paging.

Spam notification

RingCentral's AI-powered framework detects and labels suspected robocalls as such, with the option to block calls at the user or company level as needed.

Auto-attendant and IVR editor

Never miss a call with an extended phone menu and advanced call routing rules. Easily make changes on the go with a visual editor.

Greetings and music on hold

Use greetings to enhance your brand and company's image and keep callers entertained and informed with music and messages while they're on hold.

Hot desking

Enable users to log in to shared phones to access their own RingCentral extensions, voicemail and greetings, and other features.

Shared lines

Share one phone number across multiple phones, and answer calls from any phone.

Call transfer

Make a warm or cold/blind live call transfer to the desired number or directly to someone's voicemail.

Call recording

Record calls manually or even automatically, and store them in the cloud for easy access later.

Call park

Hold incoming calls in a public or private virtual location to be retrieved by a user using another RingCentral endpoint.

Call flip

Seamlessly move a call between your desk phone, softphone, or mobile with no interruptions.

Call to video

Drive quality interactions and productivity by seamlessly escalating a phone call to a video meeting with just one tap.

Call forwarding

Going to be away? Set rules to forward your calls to any extension, internal or external phone number, group, or department to ensure they always get answered.

Audio conferencing

Every user in the system can use their unique access codes to host and invite up to 1,000 participants to audio-only conference calls.

Department call queues

Have a sales or support team? Set rules to greet, route, and distribute callers to members of a specific team and ensure every call is appropriately managed.
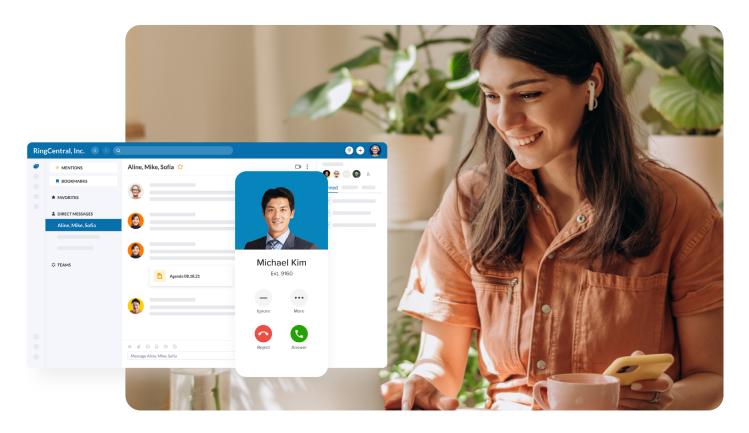
Device choices

Interact with your company or personal contacts anywhere, anytime, using robust desktop or mobile apps on your preferred device. Prefer to use a desk phone, browse our wide variety of supported devices.

Easy to set up.
Easy to use.
Easy to manage.

For more information, please contact one of our solution experts. Visit ringcentral.com or call 855-774-2510.

RingCentral, Inc. (NYSE: RNG) is a leading provider of business cloud communications and contact center solutions based on its powerful Message Video Phone™ (MVP™) global platform. More flexible and cost effective than legacy on-premises PBX and video conferencing systems that it replaces, RingCentral empowers modern mobile and distributed workforces to communicate, collaborate, and connect via any mode, any device, and any location. RingCentral offers three key products in its portfolio including RingCentral MVP™, a unified communications as a service (UCaaS) platform including team messaging, video meetings, and a cloud phone system; RingCentral Video®, the company's video meetings solution with team messaging that enables Smart Video Meetings™; and RingCentral cloud Contact Center solutions. RingCentral's open platform integrates with leading third-party business applications and enables customers to easily customize business workflows. RingCentral is headquartered in Belmont, California, and has offices around the world.

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